

Case Study:

Dyslexia Action

Taking action, changing lives



Multi-functional printing solutions for Dyslexia Action. Making a real difference to costs and productivity for a national charity by revolutionising the print environment.



“For such a fragmented organisation such as ours, BAC has delivered a first class service with a reliable product and a network of experienced and friendly engineers.”

About the client

Dyslexia Action is a national charity that provides support, assessments and tuition through national Learning Centres, online distance learning and in schools across the country. It also supports educators and employers by providing resources and training, leads research and campaigning to improve the lives of those affected by dyslexia.

Why did they need help?

The charity has 29 sites across the UK that were using old technology including standalone photocopiers, extra laser printers and various brands of equipment. Each site was ordering its own toner cartridges and consumables. Dyslexia Action had no idea of the overall costs of photocopying and printing, and device functionality was very limited.

Choosing to work with BAC

BAC have been working with Dyslexia Action for over 10 years. The charity asked us to implement a single finance agreement to cover all of their sites using one multi-function device that delivered copying, printing and scanning from a single manufacturer, and a single maintenance agreement to cover all machines and locations.



Dyslexia Action

Taking Action • Changing Lives

Case study:

Dyslexia Action

Taking action, changing lives

What did we do?

BAC carried out a full assessment and print audit of the existing devices, and recommended a full fleet upgrade giving increased functionality, full service and maintenance cover with remote back up. We also included automatic meter collection and a consumables replacement service.

To deliver the project, we designed a step-by-step process for installing the new machines at each of our sites, and implemented training and IT set-up including scanning to folder and email.

What do they say?

“For such a fragmented organisation such as ours, BAC has delivered a first class service with a reliable product and a network of experienced and friendly engineers. It has added value to all levels of our printing, copying and scanning needs and I would wholeheartedly recommend their services to any business, regardless of sector.”